

Application Layer

Goals:

- Conceptual aspects of network application protocols
 - Client server paradigm
 - Service models
- Learn about protocols by examining popular application-level protocols
 - HTTP
 - DNS
 - SMTP, POP3, IMAP
 - FTP
 - Gnutella und KaZaa
 - IRC

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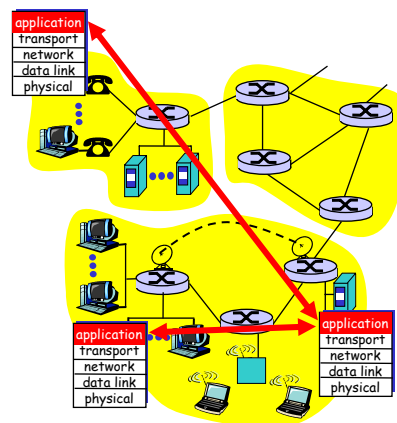
Applications and application-layer protocols

Application: communicating, distributed processes

- Running in network hosts in "user space"
- Exchange messages to implement app
- E.g., email, file transfer, the Web

Application-layer protocols

- One "piece" of an app
- Define messages exchanged by apps and actions taken
- User services provided by lower layer protocols



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Client-server paradigm

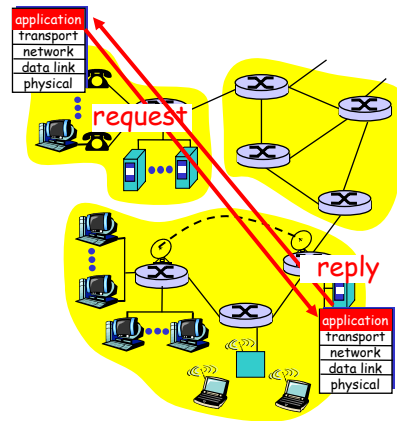
Typical network app has two pieces: *client* and *server*

Client:

- ❑ Initiates contact with server ("speaks first")
- ❑ Typically requests service from server,
- ❑ E.g., request WWW page, send email

Server:

- ❑ Provides requested service to client
- ❑ E.g., sends requested WWW page, receives/stores received email



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Services provided by Internet transport protocols

TCP service:

- ❑ *Connection-oriented*: setup required between client, server
- ❑ *Reliable transport* between sending and receiving process
- ❑ *Flow control*: sender won't overwhelm receiver
- ❑ *Congestion control*: throttle sender when network overloaded
- ❑ *Does not providing*: timing, minimum bandwidth guarantees

UDP service:

- ❑ Unreliable data transfer between sending and receiving process
- ❑ Does not provide: connection setup, reliability, flow control, congestion control, timing, or bandwidth guarantee

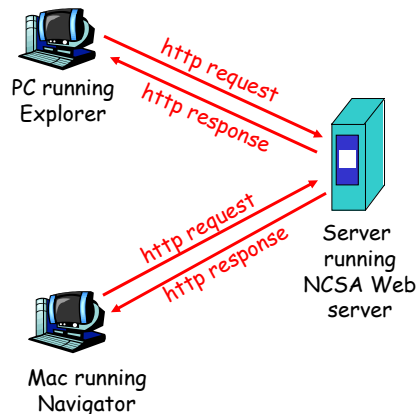
Q: Why bother? Why is there a UDP?

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WWW: the HTTP protocol

HTTP: hypertext transfer protocol

- ❑ WWW's application layer protocol
- ❑ Client/server model
 - *Client*: browser that requests, receives, "displays" WWW objects
 - *Server*: WWW server sends objects in response to requests



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HTTP - timeline

- ❑ Mar 1990 CERN labs document proposing Web
- ❑ Jan 1992 HTTP/0.9 specification
- ❑ Dec 1992 Proposal to add MIME to HTTP
- ❑ Feb 1993 UDI (Universal Document Identifier) Network
- ❑ Mar 1993 HTTP/1.0 first draft
- ❑ Jun 1993 HTML (1.0 Specification)
- ❑ Oct 1993 URL specification
- ❑ Nov 1993 HTTP/1.0 second draft
- ❑ Mar 1994 URI in WWW
- ❑ May 1996 HTTP/1.0 Informational, RFC 1945
- ❑ Jan 1997 HTTP/1.1 Proposed Standard, RFC 2068
- ❑ Jun 1999 HTTP/1.1 Draft Standard, RFC 2616
- ❑ 2001 HTTP/1.1 Formal Standard

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The HTTP protocol: more

HTTP: TCP transport service:

- ❑ Client initiates TCP connection (creates socket) to server, port 80
- ❑ Server accepts TCP connection from client
- ❑ http messages (application-layer protocol messages) exchanged between browser (http client) and WWW server (http server)
- ❑ TCP connection closed

HTTP is "stateless"

- ❑ Server maintains no information about past client requests

aside
Protocols that maintain "state" are complex!

- ❑ Past history (state) must be maintained
- ❑ If server/client crashes, their views of "state" may be inconsistent, must be reconciled

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http message format: request

- ❑ Two types of http messages: *request, response*
- ❑ **http request message:**
 - ASCII (human-readable format)

request line
(GET, POST,
HEAD commands)

header
lines

```
GET /somedir/page.html HTTP/1.1
Connection: close
User-agent: Mozilla/4.0
Accept: text/html, image/gif, image/jpeg
Accept-language: fr
```

Carriage return
line feed
indicates end
of message

(extra carriage return, line feed)

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http message format: reply

status line
(protocol
status code
status phrase)

header
lines

data, e.g.,
requested
html file

```
HTTP/1.1 200 OK
Connection: close
Date: Thu, 06 Aug 1998 12:00:15 GMT
Server: Apache/1.3.0 (Unix)
Last-Modified: Mon, 22 Jun 1998 .....
Content-Length: 6821
Content-Type: text/html
data data data data data ...
```

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http reply status codes

In first line in server → client response message.

A few sample codes:

200 OK

- request succeeded, requested object later in this message

301 Moved Permanently

- requested object moved, new location specified later in this message (Location:)

400 Bad Request

- request message not understood by server

404 Not Found

- requested document not found on this server

505 HTTP Version Not Supported

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HTTP request methods

□ Properties:

- Safe: examines the state of a resource
- Idempotent: side effects of one request == those of multiple requests

□ Methods

- GET (safe, idempotent)
- HEAD
- POST (not safe, not idempotent)
- PUT (not safe, idempotent)
- Delete

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The HTTP protocol: even more

□ Non-persistent connection:

One object in each TCP connection

- Some browsers create multiple TCP connections *simultaneously* – one per object

□ Persistent connection:

Multiple objects transferred within one TCP connection

□ Pipelined persistent connections:

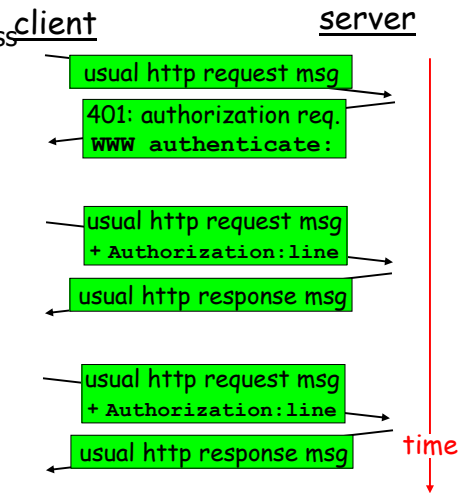
Multiple requests issued without waiting for response

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User-server interaction: authentication

Authentication goal: control access to server documents

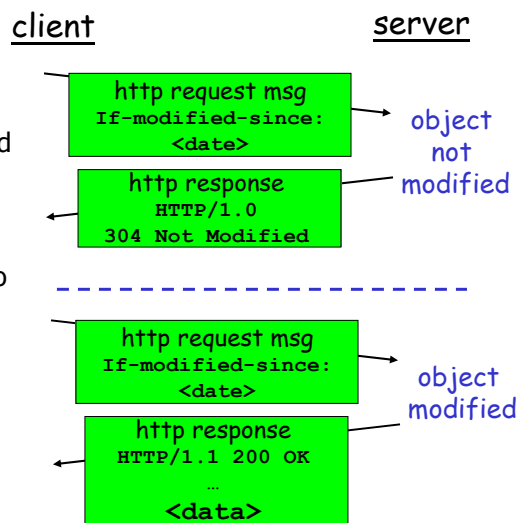
- **Stateless:** client must present authorization in each request
- Authorization: typically name, password
 - **authorization:** header line in request
 - If no authorization, server refuses access, sends **WWW authenticate:** header line in response



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User-server interaction: conditional GET

- **Goal:** don't send object if client has up-to-date stored (cached) version
- Client: specify date of cached copy in http request
If-modified-since: <date>
- Server: response contains no object if cached copy up-to-date:
HTTP/1.0 304 Not Modified



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User-server state: cookies

Many major Web sites use cookies

Four components:

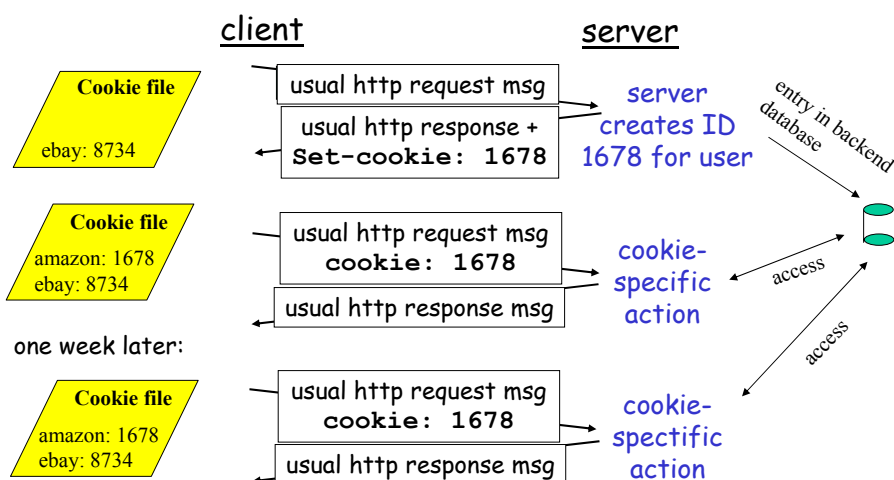
- 1) cookie header line of HTTP *response* message
- 2) cookie header line in HTTP *request* message
- 3) cookie file kept on user's host, managed by user's browser
- 4) back-end database at Web site

Example:

- Susan access Internet always from same PC
- She visits a specific e-commerce site for first time
- When initial HTTP requests arrives at site, site creates a unique ID and creates an entry in backend database for ID

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Cookies: keeping "state" (cont.)



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Cookies (continued)

What cookies can bring:

- ❑ authorization
- ❑ shopping carts
- ❑ recommendations
- ❑ user session state (Web e-mail)

aside

Cookies and privacy:

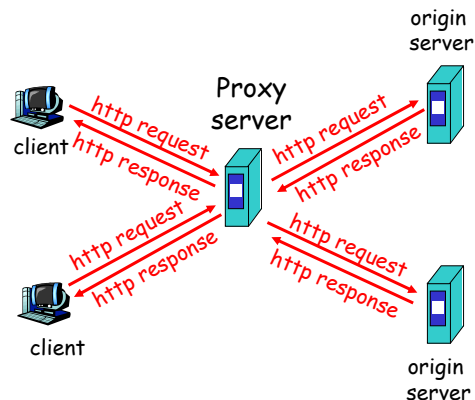
- ❑ cookies permit sites to learn a lot about you
- ❑ you may supply name and e-mail to sites
- ❑ search engines use redirection & cookies to learn yet more
- ❑ advertising companies obtain info across sites

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Web Caches (proxy server)

Goal: satisfy client request without involving origin server

- ❑ User sets browser: WWW accesses via web cache
- ❑ Client sends all http requests to web cache
 - If object at web cache, web cache immediately returns object in http response
 - Else requests object from origin server, then returns http response to client

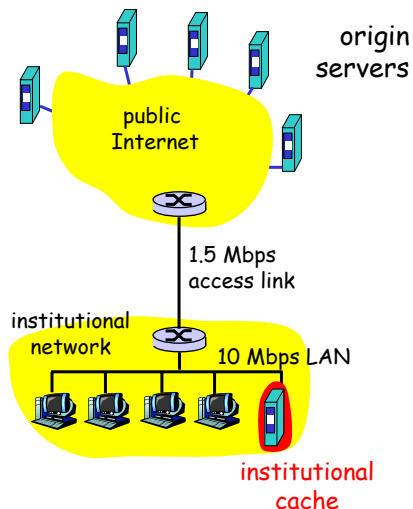


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Why WWW Caching?

Assume: cache is "close" to client (e.g., in same network)

- ❑ smaller response time: cache "closer" to client
- ❑ decrease traffic to distant servers
 - link out of institutional/local ISP network often bottleneck



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Problems with HTTP/1.0

- ❑ Lack of control: cache duration, cache location, selection among cached variants, ...
- ❑ Ambiguity of rules for proxies and caches
- ❑ Download of full resource instead of necessary part
- ❑ Poor use of TCP: short Web responses
- ❑ No guarantee for full receipt for dynamically generated responses
- ❑ Depletion of IP addresses
- ❑ Inability to tailor request, responses according to client, server preference
- ❑ Poor level of security
- ❑ ...

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HTTP/1.1 concepts

- ❑ Hop-by-hop mechanism
 - Headers valid only for a single transport-level connection: Transfer-Encoding, Connection
 - Cannot be stored by caches or forwarded by proxies
- ❑ Transfer coding
 - Split: message vs. entity (including headers)
 - Content coding is applied to whole entity
 - Transfer coding applies to entity-body
 - Property of message not original entity
 - TE, Transfer-Encoding
- ❑ Virtual hosting
- ❑ Semantic transparency for caching
- ❑ Support for variants of a resource

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New headers: Request

- ❑ Response preference
 - New: Accept (charset, encoding, language), TE
- ❑ Information
 - Old: Authorization, From, Referer, User-Agent
 - New: Proxy-Authorization
- ❑ Conditional request
 - Old: If-Modified-Since
 - New: If-Match, If-None-Match, If-Unmodified-Since, If-Range
- ❑ Constraint on server
 - New: Expect, Host, Max-Forwards, Range

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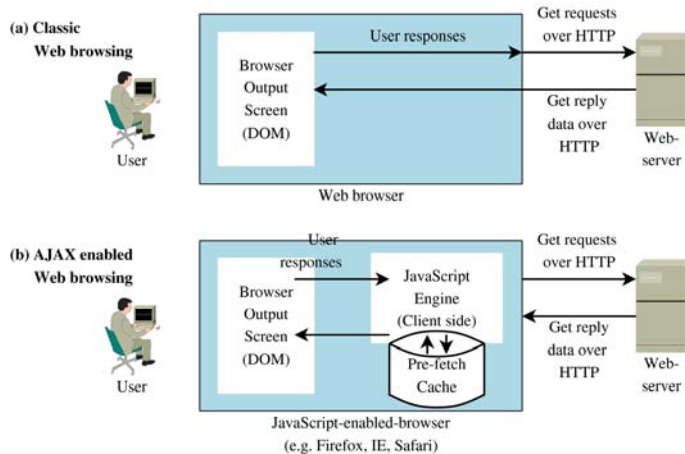
New headers: Response

- ❑ Redirection:
 - Old: Location
- ❑ Information
 - Old: Server
 - New: Retry-After, Accept-Ranges
- ❑ Security related
 - Old: WWW-Authenticate
 - New: Proxy-Authenticate
- ❑ Caching related
 - New: Etag, Age, Vary

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Web 2.0: e.g., AJAX enabled apps

- ❑ E.g.: Google Maps: a canonical AJAX application



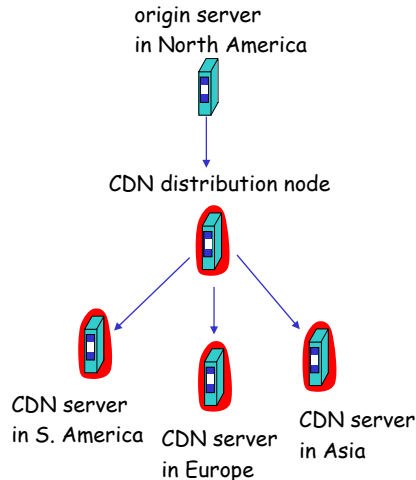
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Content distribution networks (CDNs)

- The content providers are the CDN customers.

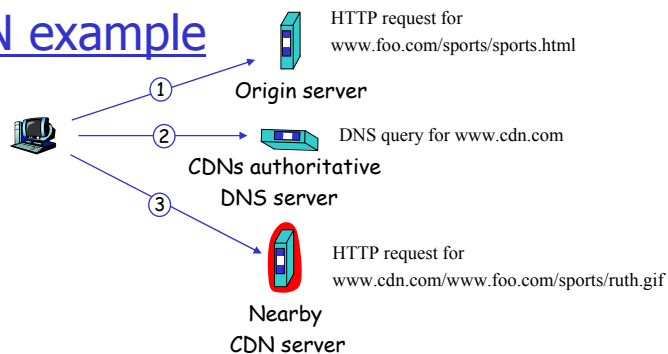
Content replication

- CDN company installs hundreds of CDN servers throughout Internet
 - in lower-tier ISPs, close to users
- CDN replicates its customers' content in CDN servers. When provider updates content, CDN updates servers



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CDN example



origin server

- www.foo.com
- distributes HTML
- Replaces:
http://www.foo.com/sports.ruth.gif
with
http://www.cdn.com/www.foo.com/sports/ruth.gif

CDN company

- cdn.com
- distributes gif files
- uses its authoritative DNS server to route redirect requests

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More about CDNs

routing requests

- ❑ CDN creates a “map”, indicating distances from leaf ISPs and CDN nodes
- ❑ when query arrives at authoritative DNS server:
 - server determines ISP from which query originates
 - uses “map” to determine best CDN server

not just Web pages

- ❑ streaming stored audio/video
- ❑ streaming real-time audio/video
 - CDN nodes create application-layer overlay network

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DNS: Domain Name System

People: many identifiers:

- SSN, name, Passport #

Internet hosts, routers:

- IP address (32 bit) – used for addressing datagrams
- “name”, e.g., gaia.cs.umass.edu – used by humans

Q: Map between IP addresses and name?

- ❑ Secure Domain Name System (DNS) Dynamic Update: RFC 3007

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DNS: Domain Name System

Domain Name System:

- ❑ *Distributed database*: implemented in hierarchy of many *name servers*
- ❑ *Application-layer protocol*: host, routers, name servers communicate to *resolve* names (address/name translation)
 - Core Internet function implemented as application-layer protocol
 - Complexity at network's "edge"

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DNS name servers

Why not centralize DNS?

- ❑ Single point of failure
- ❑ Traffic volume
- ❑ Distant centralized database
- ❑ Maintenance

Does not *scale!*

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DNS name servers (2)

No server has all name-to-IP address mappings

Local name servers:

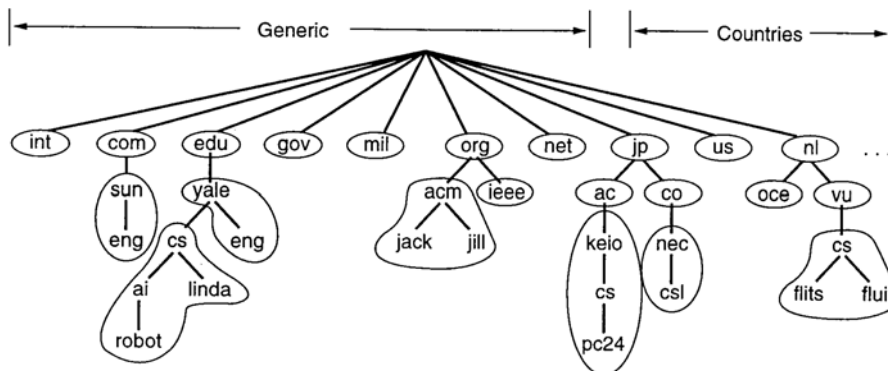
- Each ISP, company has *local (default) name server*
- Host DNS query first goes to local name server

Authoritative name server:

- For a host: stores that host's IP address, name
- Can perform name/address translation for that host's name

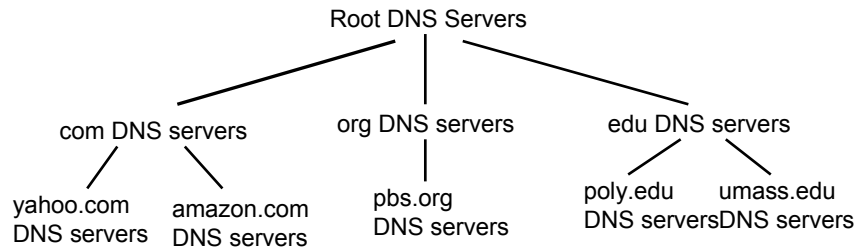
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DNS: hierarchical naming tree



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Distributed, hierarchical database



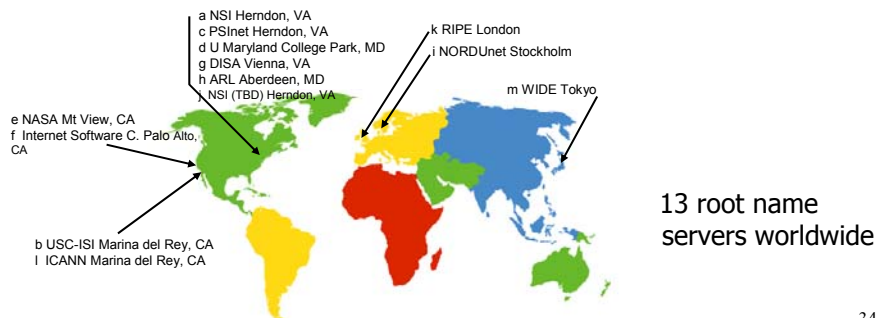
Client wants IP for www.amazon.com; 1st approx:

- ❑ Client queries a root server to find com DNS server
- ❑ Client queries com DNS server to get amazon.com DNS server
- ❑ Client queries amazon.com DNS server to get IP address for www.amazon.com

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DNS: Root name servers

- ❑ Contacted by local name server that can not resolve name
- ❑ Root name server:
 - Contacts authoritative name server if name mapping not known
 - Gets mapping
 - Returns mapping to local name server
 - Some use anycast



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TLD and Authoritative Servers

- ❑ **Top-level domain (TLD) servers:** responsible for com, org, net, edu, etc, and all top-level country domains uk, fr, ca, jp.
 - Network solutions maintains servers for com TLD
 - Educause for edu TLD
- ❑ **Authoritative DNS servers:** organization's DNS servers, providing authoritative hostname to IP mappings for organization's servers (e.g., Web and mail).
 - Can be maintained by organization or service provider

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Local Name Server

- ❑ Does not strictly belong to hierarchy
- ❑ Each ISP (residential ISP, company, university) has one.
 - Also called "default name server"
- ❑ When a host makes a DNS query, query is sent to its local DNS server
 - Acts as a proxy, forwards query into hierarchy.

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DNS records

DNS: distributed db storing resource records

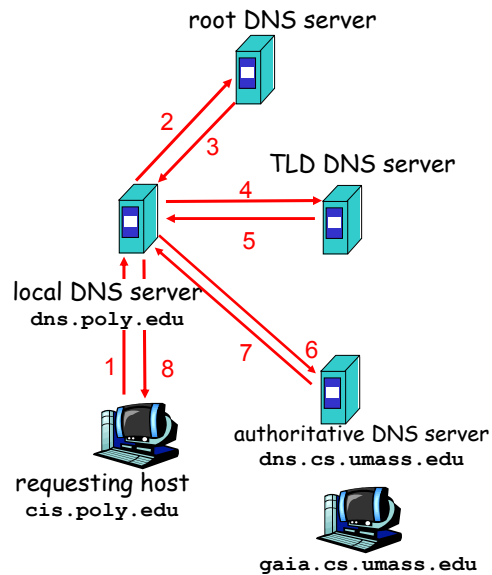
(RR) RR format: (name, value, type, ttl)

- Type=A
 - name is hostname
 - value is IP address
- Type=NS
 - name is domain (e.g., foo.com)
 - value is IP address of authoritative name server for this domain
- Type=CNAME
 - for alias
- Type=MX
 - for mail

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Example

- Host at cis.poly.edu wants IP address for gaia.cs.umass.edu



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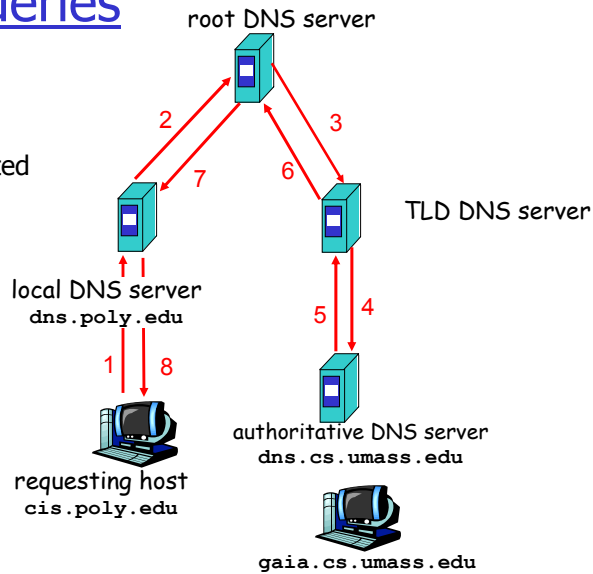
Recursive queries

recursive query:

- ❑ puts burden of name resolution on contacted name server
- ❑ heavy load?

iterated query:

- ❑ contacted server replies with name of server to contact
- ❑ "I don't know this name, but ask this server"



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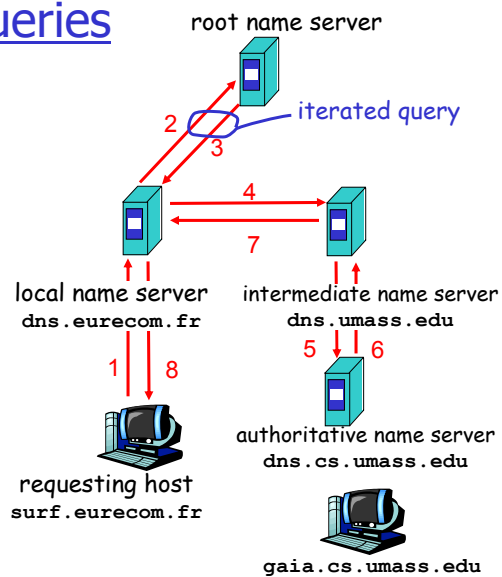
DNS: iterated queries

Recursive query:

- ❑ Puts burden of name resolution on contacted name server
- ❑ Heavy load?

Iterated query:

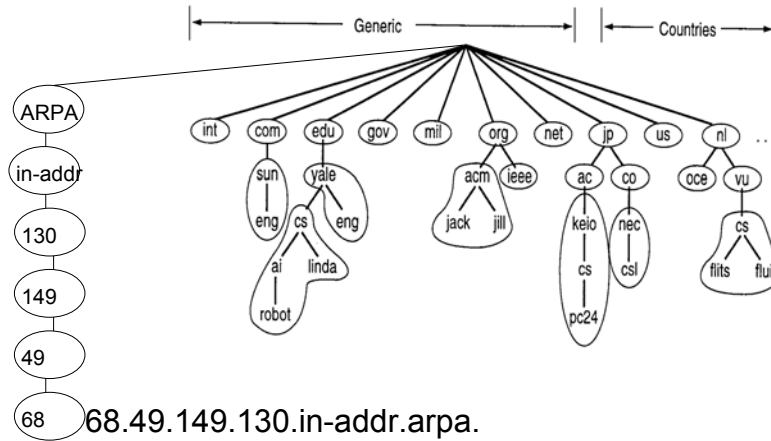
- ❑ Contacted server replies with name of server to contact
- ❑ "I don't know this name, but ask this server"



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Mapping IP address to names

□ Special domain: ARPA



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DNS: caching and updating records

- Once (any) name server learns mapping, it *caches* mapping
 - Cache entries timeout (disappear) after some time
- Update/notify mechanisms under design by IETF
 - RFC 3007 (Feb. 2004)
 - <http://www.ietf.org/html.charters/dnsind-charter.html>

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Inserting records into DNS

- ❑ Example: just created startup "Network Utopia"
- ❑ Register name networkutopia.com at a registrar (e.g., Network Solutions)
 - Need to provide registrar with names and IP addresses of your authoritative name server (primary and secondary)
 - Registrar inserts two RRs into the com TLD server:

```
(networkutopia.com, dns1.networkutopia.com, NS)
(dns1.networkutopia.com, 212.212.212.1, A)
```

- ❑ Put in authoritative server Type A record for www.networkutopia.com and Type MX record for networkutopia.com
- ❑ How do people get the IP address of your Web site?